

"DIRECT LINE" REPORTING CHANNEL PROCEDURE



'Direct Line" Reporting Channel Procedure - Golden Omega S.A.

1. INTRODUCTION

Golden Omega S.A. (hereinafter, the "Company") has implemented a channel for the submission of reports (hereinafter, the "Channel") to allow any person to report to the Company's Crime Prevention Officer (hereinafter, the "CPO") any illegal activities or situations contrary to the Company's Code of Ethics or Crime Prevention Model, committed by employees, executives, or directors of Golden Omega S.A. (hereinafter, "Company Members"), or by third complainant may remain anonymous if they wish. parties related to the Company in the course of its activities (hereinafter, "Third Parties").

The Channel also provides the opportunity to make inquiries to the CPO to resolve any doubts about the legality or ethics of incidents or situations that occur within the scope of the Company's activities.

Notwithstanding the aforementioned, for certain special matters where required by law or Company policy, alternative reporting channels may be established.

Individuals using this Channel will always have the option to remain anonymous if they wish. However, the Channel must 4. SUBMISSION OF THE REPORT OR INQUIRY be used honestly, responsibly, and appropriately.

The Channel is managed by the Company's CPO. This role is held by a person appointed by the Board of Directors, who is responsible for maintaining the confidentiality of the reports received at all times. Additionally, the Board of Directors has appointed an Ethics Committee to assist the CPO in analyzing the reports received.

2. REPORTABLE ACTIVITIES

Situations or incidents that occur within the scope of the Company's activities and may be reported through the Channel include the following:

- Any act or situation that may constitute the commission of one or more crimes, particularly those specified in Law 20,393 on the Criminal Liability of Legal Persons.

- Any act or situation that may be considered contrary to the Company's internal regulations, particularly:

- · The Company's Code of Ethics.
- The Company's Policy on Relations with Public Officials.
- and Safety.
- The Company's Conflict of Interest Management Policy.

Generally, any act or situation that could be deemed illegal or unethical.

3. CONTENT OF THE REPORT

To facilitate the potential investigation by the CPO, the complainant should provide all the information they have regarding the reported incidents or situations. The following elements, which ideally should be included in the report, are highlighted to guide the complainant in this process:

The complainant's personal details. However, the

A detailed description of the incidents or situations that prompted the report.

The names and positions of those involved in the reported incidents or situations.

The approximate date when the reported incidents or situations occurred.

The city or location where the reported incidents or situations took place.

Any evidence the complainant deems relevant to prove the occurrence of the reported incidents or situations (photos, communications, witnesses, videos, documents, etc.).

To submit a report or inquiry deemed appropriate, the following internet address must be visited:

https://goldenomega.eticaenlinea.cl/

Upon submitting the report or inquiry, an access code and password will be generated for the platform that tracks reports or inquiries. Through this platform, the individual who made the report or inquiry can stay in contact with the CPO to cooperate with any potential investigation.

Additionally, a report or inquiry can also be submitted through the following means:

a) Email addressed to:

Golden Omega S.A. Crime Prevention Officer epd@goldenomega.cl

• The Company's Internal Regulations for Order, Hygiene b) Direct written communication to the superior manager, who will forward the report to the CPO.

5. RECORD OF APPROVAL AND

AMENDMENTS

This document was approved by the Board of Golden Omega S.A. at a meeting held on September 3, 2024.

To record the history of changes to this procedure, the date of each Board meeting where modifications to this document are agreed upon should be noted in the preceding paragraph.

6. DISCLOSURE MECHANISM

The complete and updated text of this document will be made available to all interested parties on the Golden Omega S.A. website (www.goldenomega.cl). Additionally, a digital copy of the document will be provided to each Company member at the start of their functions or services.

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